STATE OF IOWA

DEPARTMENT OF COMMERCE

UTILITIES BOARD

IN RE:

IOWA TELECOMMUNICATIONS SERVICES, INC., d/b/a IOWA TELECOM DOCKET NO. TF-04-266

ORDER APPROVING CHANGES TO EXCHANGE BOUNDARY MAP

(Issued September 15, 2004)

On August 19, 2004, Iowa Telecommunications Services, Inc., d/b/a Iowa Telecom, filed with the Utilities Board (Board) a request to change its exchange boundary map for the Lucas and Osceola, Iowa, exchanges. The filing has been identified as Docket No. TF-04-266.

lowa Telecom proposes to transfer Section 31 of the Lucas exchange to the Osceola exchange. Iowa Telecom states that one customer is building a home located within the proposed area of the Lucas exchange and it is more economical to serve the customer from the Osceola exchange. Iowa Telecom also states that the customer agreed to be served by the Osceola exchange and that no other customers would be affected by the proposed transfer.

The Board will approve the proposed changes to the Lucas and Osceola, lowa, exchange boundaries submitted by Iowa Telecom pursuant to Iowa Code § 476.29(8). The Board finds that the change is reasonable since the boundary revision was initiated due to one customer's specific service needs and no other

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customers will be affected by the change. Iowa Telecom's request merely changes the boundaries of current exchanges covered by Iowa Telecom's certificate.

IT IS THEREFORE ORDERED:

Therefore, an amended certificate is not needed.

- 1. The request to change the exchange boundary maps for the Lucas and Osceola, Iowa, exchanges filed by Iowa Telecommunications Services, Inc., d/b/a Iowa Telecom, on August 19, 2004, is granted. Revised maps for the Lucas and Osceola, Iowa, exchanges shall be filed with the Board within 30 days of the issuance of this order.
- 2. The proposed changes, identified as Docket No. TF-04-266, are approved and become effective upon the issuance of this order.

/s/ Diane Munns /s/ Mark O. Lambert ATTEST: /s/ Judi K. Cooper /s/ Elliott Smith

UTILITIES BOARD

Dated at Des Moines, Iowa, this 15th day of September, 2004.